



## Welcome to our Practice Newsletter

This newsletter is sent in conjunction with our Patient Participation Group to our Patients who have signed up to our Patient Participation Group Online. You can unsubscribe at any point by clicking on the link at the bottom of this newsletter.



Welcome to the latest PPG newsletter, in this edition we copy a press release which was issued by the West Leicestershire Clinical Commissioning Group (CCG) following a presentation made by your PPG at a recent meeting. It explains what your PPG have been undertaking to support the Practices patients

### **Patients and practices working together**

West Leicestershire CCG recently hosted a Patient Participation Group (PPG) Network meeting. Every 2 months members of PPGs from GP practices across West Leicestershire come together to hear the latest regional and national health updates and share best practice with each other.

We were delighted to welcome Mick Gregory, Chair of the Charnwood Community Medical Group PPG to the 4 April 2019 meeting to present on *Project Group Working for the Benefit of Patients*. In Mick's words, the benefit - and purpose - of PPGs is to "*Try to improve the patient experience in primary care*".





Mick explained that the PPG which he Chairs covers 3 GP practices in Loughborough serving almost 11,500 patients. The Charnwood Community Medical Group PPG is particularly well established, having been operating for over 10 years and with 20 members who meet regularly, and a further 1500 patients who make up an online PPG group.

Mick outlined the approach of the Charwnood PPG to supporting their practices and helping patients, and gave an overview of some of the successes they have had in recent years. The audience of 50, drawn from other PPGs across West Leicestershire, heard about the *Caring for the Carer* project which centred on a prominent display stand in the practice (see picture) which enabled the group to have conversations with patients about the support available to carers, and the importance of registering as a carer with the GP practice. Other notable projects run by the PPG include:

- But I Can't Manage This
- Third Age Project
- Patient Surveys
- I'm Not Well What Should I Do? (A focus on [Active Signposting](#))
- Patient communications
- Medicines Wastage



### **New Members Welcome**

Are you interested in finding out more about Charnwood Community Medical Group?

Would you like to influence the development of the surgery and local health services?

The Patient Participation Group currently has vacancies for additional members. Please leave your name with reception or leave a message for the group at:

<https://www.charnwoodcommunitymedicalgroup.co.uk/patient-participation-group/contact-the-ppg-direct/> to receive more information. Thank you.

This e-mail has been sent to , click here to unsubscribe.