

PPG Agenda – Zoom Hybrid Meeting 7th September 2023 Time 5.00 pm

Charnwood Community Medical Group – Dr Hanlon and Partners.
Patient Participation Group (PPG)

	Timing minutes	End Time
1) Chairman's welcome – Mick	5	17.05
2) Those present	5	17.10
3) Apologies received	5	17.15
4) Approval of minutes from July 13 th 2023 and matters arising	5	17.20
5) Practice and Federation Updates and News. a) Appointments system...update?	20	17.40
6) Visiting speakers, suggestions for future subjects and speakers	10	
7) Project - update a) Survey b) Review of previous projects i) Accessing our Surgery ii) I'm Not Well, What Should I do iii) Dementia Friendly Practice - update	20	
8) PPG Toolkit	10	
9) Meetings attended?	5	
10) Next meeting – October 12 th 2023	0	
11) AOB – NB <i>MUST</i> be notified to Mick before the start of the meeting please	5	
12) Encs – a) Minutes July 13 th 2023 b) Pauls PowerPoint presentation on Appointments c) PPG toolkit d) PPG Action plan	90	
13) Who wants to attend in person? – names to Carole urgently please. Topic: PPG Meeting - Time: Sep 7, 2023 17:00 London Join Zoom Meeting https://us02web.zoom.us/j/88990266487?pwd=RXNUZEZjWEUvQ0xrRmINeWdYQ2xSdz09 Meeting ID: 889 9026 6487 Passcode: 171820		