

### Guide to Registering as a Temporary Resident or for Immediately Medically Necessary Treatment

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#### **Temporary Residents**

A temporary patient is someone who needs to register with the practice temporarily who cannot access their own GP Practice. You can register as a temporary resident with a GP in England if you are in the area for longer than 24 hours but less than three months and our eligible for NHS treatment.

Generally if your own GP Practice is within a 50 mile radius we would expect you to attend there unless the issue is an emergency (see immediately necessary below).

Examples of using a temporary registration:	Where a temporary registration is not suitable:
If you are on holiday and develop a chest infection	Repeat medication: You can ask your current GP practice to send a repeat prescription electronically to a local pharmacy via EPS.
If you are staying with	Ongoing treatment, such as

Temporary patient registration falls under the normal 'Patient Registration' protocols and while GPs cannot refuse to register patients without good cause, they can sign-post or offer alternatives and document the reasoning behind it.

relatives and develop an infection in your finger	mental health issues or healthchecks: local services will usually only see those resident in that area; continuity of care and patient safety advises that patients see their regular GP for ongoing issues.
If you are a student home from university and have developed bleeding from your bottom.	A problem where you can talk to a GP on the phone. There is no reason that this cannot take place with the Practice you are registered at.

#### Immediately Necessary Treatment Patients

This is for patients outside their normal GP's area who cannot attend their normal GP Practice and need to receive emergency treatment from the local GP practice.

This registration is only for 14 days. After 14 days you will need to go back to your own GP, register as a temporary or permanent patient.

Immediately necessary patients will not normally need ID and treatment will be for something the GP can deal with on a one-off occasion; *Please note this is not for ongoing issues*.

In some instances it may be easier for you to attend Loughborough Urgent Care Centre or we may signpost you there.

# Registering as a Temporary patient

Patients who are registering as a temporary patient should ideally have ID with them and the following information:

- details of any medical conditions they have
- details of medical conditions they've had in the past
- the name of any medicines they're currently taking
- details of anything they're allergic to

contact details for your permanent or previous GP – essential

It may be necessary to get a medical summary from the current GP Practice before you are seen by the GP, especially if requesting medication.

It is not possible to do certain tasks when you are registered as a 'temporary' patient, e.g. a referral to hospital and certain services locally will only see patients who are residing in the area, therefore patients should always be advised to see their own registered GP where possible; temporary patients should always be aware that our ability to treat your issues may be limited to avoid disappointment further down the line.

## **Issues with Temporary Patient Registration**

Practices do not have to accept you as a temporary patient although they do have an obligation to offer emergency treatment. You cannot register as a temporary patient at a practice in the town or area where you are already registered.